



# Prestan Professional AED Trainer

## Analyzing and Testing

### Basic steps:

If your AED Trainer is not running properly, below are some checkpoints to consider:

1. Make sure the unit is turned on.
2. Replace the old batteries with new batteries.
3. Remove the language/instructional module and reinsert.
4. If you have access to another AED Trainer, try switching modules with that one.
5. Try new pads. The AED Trainer pads are a consumable item meant to last 50-60 uses.
6. Make sure the pads are not in backwards: the picture side of the pad should be on the same side as the large side of the black button on the cable connector at the base of the pad. If this is not the case, pop out the black button, pull out the pad and turn it around, then reinsert the pad and secure with the black button. See "AED Trainer - Inserting Training Pads" document.

### Pads and Cables testing:

If none of the above steps fix the problem, then move on to the **TEST MODE** to determine if the pads and cables are working properly:

7. To go into test mode, hold down the green On/Off button for 5 seconds from an Off state, release On/Off when you hear a single beep. Shock Button Flashes while in Test Mode.
8. Testing the pads: Place pad on table, adhesive side up, and press the Pad Switch (the disk sensor in the center of the pad) with your finger for 1 second then release.
  - a. **If you hear beeping after doing this with each pad, both the pads and the cables are working properly. Exit Test Mode by pressing the On/Off button.**
  - b. If you do not hear beeping, either a pad or a cable is not working properly. Go to #9.
9. Replace the pad, on the Pad/Cable that is not working, with a brand new pad. Check to make sure you replace the correct pad; Sternum (right) or Apex (left) according to the diagram on the pad. You may want to replace the other pad too so both pads work well.
10. Repeat the test starting with #7.
  - a. **If you hear beeping after doing this with each pad, both the pads and the cables are working properly. Exit Test Mode by pressing the On/Off button.**
  - b. If the Pad/Cable is still not working (does not beep with test) then you would need a replacement "pad cable assembly" (new wires). Please contact your Prestan Authorized Distributor or contact Prestan directly (subject to Prestan's three (3) year product warranty).

The steps above fix the majority of the problems, but keep in mind there is always the possibility that a module is bad or the AED Trainer needs to come back to us for repair. Should this be the case, please contact [info@prestanproducts.com](mailto:info@prestanproducts.com) or call 800-434-7989 to discuss further action.

